CENNAT, INC.
d/b/a Fuel Georgia
Disclosure Statement

CENNAT, INC. d/b/a Fuel Georgia ("Fuel Georgia") wants you, the Customer, to be able to compare prices and services on a uniform basis and understand your rights and obligations as a Customer. Below is the information about your request for natural gas service. *The pages that follow are extremely important for you to read*; they will help to explain the information on this page. If you have any questions, please contact us. Information on how to contact us is at the end of this document.

Service Address: _____

Customer's Name: _____

_____

Atlanta Gas Light Company ("AGLC") Account Number: _____

Fuel Georgia Gas Account Number: _____

Date switch was requested: _____

Date switch expected to be effective: _____

Fixed Rate agreement length of: _____

beginning: _____ and ending: _____

Your Variable Rate agreement is Month to Month and will begin: _____.

Rate Requested Checked	Type of Rate	Commodity Price Per Therm*	Interstate Pipeline Charge**	Monthly Customer Service Charge**	Other Charges**
	Variable	Varies Monthly	Included	$6.00	AGLC Base Charges, Other Charges, and Taxes
	Fixed				

*** The price per therm does not include state and local taxes or charges imposed by AGLC. This price per therm is our published price for the date the switch was requested. Prices of all marketers may be compared by visiting the Georgia Public Service Commission website at www.psc.ga.gov and going to Natural Gas Marketer's Prices.**

****These charges are the same for all Fuel Georgia Plans.**

This standard pricing disclosure unit must include all recurring monthly charges. This disclosure statement was (or is being) provided to you at the time of enrollment in your current Fuel Georgia Plan, is available upon request, and is included by reference in Fuel Georgia's Terms and Conditions of Service which are available online at https://www.fuelgeorgia.com. Unless otherwise provided for herein, capitalized terms shall have the meaning provided in Fuel Georgia's Terms and Conditions.

A Customer shall have a three-day right of rescission following receipt of this disclosure, at the time of initiating service, or when informed of a change in terms or conditions. You, the Customer, may rescind by telephone, in writing, or electronically by contacting the marketer, Fuel Georgia, using the information at the end of this document; and you will receive verification of rescission through your Preferred Method of Communication.

As a Customer of Fuel Georgia, you are providing express consent to receive communications in manners and means established and chosen in its sole discretion by Fuel Georgia, from time to time, including, but not limited to, mail, bill message, email, SMS/text message or other electronic means, courier service, autodialed and manual phone call, facsimile, and voice message (both organic and automated); provided, however, as and when required by applicable statute and/or regulation, Fuel Georgia will provide notices and communications to you using your Preferred Method of Communication.

A Customer desiring to terminate service may do so by communicating their desire to do the same to Fuel Georgia by phone, email, mail, on Fuel Georgia's website, or in person at Fuel Georgia's office. A Customer desiring to switch service to another Marketer may do so by directly contacting the desired Marketer.

Most of the natural gas that you use in your home and/or business comes from natural gas wells through interstate pipelines to the AGLC distribution system and on to your home or business. AGLC maintains the distribution system, including the pipes and meters, and keeps the system safe. Fuel Georgia is not responsible for, and does not have control over, AGLC's distribution system or the natural gas in that system. As a Marketer, Fuel Georgia purchases the gas, arranges the transportation of gas to and through the AGLC system, and, most importantly, provides customer service to you, the Customer.

Charges and Fees that appear on your Fuel Georgia bill will normally include the following:

Natural Gas Charges:	Fuel Georgia's gas price per therm includes: (1) the Commodity Charge; and (2) the Interstate Pipeline Charge, including associated storage costs.
Commodity Charges:	The cost of the natural gas including contract costs and the cost of financial hedges to reduce price volatility. Natural gas is measured in volume, usually in units of one hundred (100) centum cubic feet ("CCF"). It is usually sold by units of potential heat called therms. One (1) therm contains 100,000 British Thermal Units ("BTUs") of energy. A conversion factor (multiplier) is used to convert CCFs to BTUs.
Interstate Pipeline Charges:	The cost of having and using the pipeline capacity in transporting the gas from the wellhead to the AGLC distribution system, including building and maintaining the pipes and providing associated storage along the way.
AGLC Base Charge:	The cost AGLC charges to deliver the natural gas from the end of the interstate pipeline to your home or business. Base rates are unique to each home or business and vary from month to month. This charge includes, but is not limited to, intrastate delivery, AGLC meter reading, base customer charges, peaking charges, and riders approved by the Georgia Public Service Commission (the "Commission"). The Commission regulates the AGLC Base Charge. The AGLC Base Charge for any particular Customer is the same regardless of which marketer is providing the commodity and customer services. More information on this Base Charge can be found at https://www.atlantagaslight.com under "Rates and Tariff."
Customer Service Charge:	The cost Fuel Georgia charges to cover its costs of call centers, billing, remittance processing, and other administrative aspects of account servicing. Fuel Georgia's Customer Service Charge is six dollars ($6.00) per month.
Other Charges:	These may include fees for Turn-on or Turn-off, late fees, collection fees, cancellation fees, returned payment fees, charges for other AGLC-provided services, and/or any AGLC Charges assessed above the AGLC Base Charge.
Taxes:	State and local taxes are not listed in published price comparisons because

they vary by county and municipality, but they will be included on your bill.

Some parts of the Interstate Pipeline Charges and the AGLC Base Charge are based on an estimation of the Customer's demand on the system on the coldest day of the year, known as the Dedicated Design Day Capacity ("DDDC"). AGLC has calculated, and each year recalculates, the DDDC for each home and business. The DDDC should appear on each of your monthly natural gas bills.

Fuel Georgia offers variable rate plans and may offer fixed rate plans. In both plans, the advertised and listed price per therm of the natural gas includes both the Commodity Charge and the Interstate Pipeline Charge but not the Fuel Georgia Customer Service Charge, Other Charges, any AGLC Charges (including the AGLC Base Charge), or Taxes.

Variable Rate Plans.

Under variable rate plans, the price per therm of natural gas may change from month to month. The monthly price per therm will be set at the first of each month and continue in effect for that month based on the market cost of natural gas, the cost of buying the gas, and the transportation and storage costs. Your bill will be based on Fuel Georgia's price of gas per therm, as published on the GPSC website, on the beginning meter reading date (which appears as the service "from" date on your bill). Your actual bill will vary based on the amount of natural gas used and the price per therm during the monthly cycle. The AGLC Base Charge will also vary from month to month.

Fixed Rate Plans.

A fixed rate plan sets the price per therm based on Fuel Georgia's price of natural gas, as published on the GPSC website, at the time of the agreement and it will not change for an agreed upon period of time, usually six (6), twelve (12) or twenty-four (24) months . The price per therm is based on the market cost of natural gas, the cost of buying the natural gas, and the related transportation and storage costs. A fixed rate price may also include the costs of various contracts as well as financial hedges to reduce the impact of price volatility in the market. The price per therm will remain the same during the term of the agreement. Your actual bill will vary based on the amount of natural gas used during the monthly cycle. The AGLC Base Charge will also vary from month to month.

If you have a fixed rate agreement with Fuel Georgia that is approaching the expiration date, or whenever Fuel Georgia proposes to change its terms of service in any type of agreement, you will receive written notification from Fuel Georgia prior to the date of expiration of or change to the agreement. Fuel Georgia will explain your options to you in that notification. At the expiration term, if a new fixed rate plan is not agreed upon, the account will transition to a variable rate.

Billing Period and Payment of Bills.

All Customers will be billed monthly. Statements will be prepared and conveyed as soon as possible after the reading of the Customer's meter is received from AGLC. Fuel Georgia will not send estimated bills, unless the actual meter readings are not made available by AGLC, and in that event, such estimated bills will be limited to no more than two (2) consecutive months.

A Customer that is also a Central Georgia Electric Membership Corporation ("CGEMC") electric customer may choose to have the Customer's natural gas charges included on, and billed with, the Customer's CGEMC electric bill. In this case, the billing date for natural gas and electricity may be up to, but not more than, thirty (30) days after the gas meter is read by AGLC or, if applicable, the date of the estimated reading. A Customer that pays less than the total of a combined natural gas and electric bill may specify how the payment is to be applied to the two (2) account balances. If there is no specification, partial payment on a combined natural gas and electric bill will be applied to the natural gas bill first and any remaining funds will be applied to the electric bill.

Bills are due twenty (20) days from the statement date, provided such due date is a normal working day for Fuel Georgia. If it is not, then the bill shall be considered due on the next normal working day.

Low-Income Home Energy Assistance Program (LIHEAP)/Heating Assistance Programs.

Fuel Georgia accepts payments from the LIHEAP, a federally funded program that helps low-income families pay their energy bills, including natural gas bills. Aid is granted on a first-come, first-serve basis. Applicants should contact their local Community Action Agency or the Georgia Department of Human Services Division of Family and Children Services using the following contact information: Georgia Department of Human Services, Division of Family and Children Services, LIHEAP Program, 2 Peachtree Street, N.W., Suite 21-265, Atlanta, GA 30303-3142, (404) 656-5252, 1 (877) 423-4746 (toll free), or visit their website at https://www.dfcs.georgia.gov. Other sources of Aid include, but are not limited to: (1) Heating Energy Assistance Team (H.E.A.T.) contactable at (678) 406-0212; and (2) The Salvation Army's Project Share contactable at (404) 873-3101 (inside metropolitan Atlanta) or 1 (800) 257-4273 (toll free outside metropolitan Atlanta).

Security Deposit.

A service security deposit may be collected in advance of commencing any service if Fuel Georgia determines that such deposit is needed to ensure payment of the bill.

In determining the need for a security deposit, and in fixing the amount of such a deposit, Fuel Georgia will give careful consideration to the following factors: (1) the type of service involved; (2) the risk involved in a new business enterprise; (3) the reputation of the involved premises; (4) the credit rating of the Customer; (5) the history of connects, disconnects, and reconnects at the involved premises or for the Customer; and (6) any other factor having a relevant bearing on the Customer's financial dependability.

The deposit amount for any Residential Customer (i.e., a Customer that primarily uses natural gas for personal, family, or household purposes) may be determined according to the following credit rating scale: (1) a Residential Customer with a credit score of 665 or greater will not be required to pay a deposit; and (2) a Residential Customer with a credit score between 575 and 664 will be required to pay a deposit not to exceed one hundred fifty dollars ($150.00) . A Residential Customer with a credit score of 574 or less does not meet the creditworthiness standard of Fuel Georgia, and, therefore, will not be able to receive service from Fuel Georgia. The security deposit for a Residential Customer will not exceed one hundred and fifty dollars ($150.00).

If a deposit is required, Fuel Georgia will hold the Residential Customer's deposit in an escrow account. Fuel Georgia will pay interest on a Customer's deposit that is held for six (6) months or longer at a rate equal to the rate paid by the financial institution where the escrow account is located.

A Customer that is not a Residential Customer and, as determined solely by Fuel Georgia, is not creditworthy may be (1) required to pay a deposit; or (2) unable to receive from Fuel Georgia commodity sales or distribution services and ancillary services incident thereto. A Customer that is not a Residential Customer and meets the definition of a "Non-Residential Firm Retail Customer" (referred to herein as a "Non-Residential Retail Customer") under Commission Rule 515-7-9-.01(m) will not be required to pay a deposit that exceeds twenty percent (20%) of the estimated annual bill. Fuel Georgia, in its sole discretion, will determine the security deposit for a Customer that is not creditworthy and not a Residential Customer or Non-Residential Retail Customer.

The receipt for the deposit will show the following information: (1) the Customer's/applicant's name; (2) the amount of the deposit; (3) the date of receipt; (4) the name of the marketer, Fuel Georgia; (5) the current interest rate; (6) the address where service is to be rendered; and (7) a statement of the terms under which the deposit may be refunded.

For a Residential Customer, a deposit will be refunded, with accrued, unpaid interest if applicable (for deposits held six (6) months or longer), within sixty (60) days after: (1) the Residential Customer has paid all bills from Fuel Georgia in a timely manner for six (6) consecutive months and the Residential Customer's account has a zero-dollar ($0.00) balance; or (2) the Residential Customer switches to another Marketer or terminates service, less any amounts the Residential Customer may then owe to Fuel Georgia.

For a Customer that is not a Residential Customer, a deposit will be returned to the Customer, less any amounts the Customer may then owe to Fuel Georgia, when the Customer switches to another Marketer or terminates service.

Disconnection Policy.

Fuel Georgia will not request disconnection on any account for non-payment of a bill that was not sent to the Customer in a timely manner. Fuel Georgia will only seek to disconnect an account for which Fuel Georgia is the current Marketer. Fuel Georgia will not request disconnection for non-payment until after Fuel Georgia has offered a Customer at least one (1) reasonable payment arrangement in writing, unless the Customer failed to honor a previous payment arrangement. Fuel Georgia will not request disconnection until a written notice of the proposed disconnection (a "Notice of Disconnection") has been delivered at least fifteen (15) days prior to the earliest date for the proposed disconnection (the "Disconnection Date") either: (1) by mail to the Customer's Fuel Georgia mailing address of record; or (2) by the Customer's Preferred Method of Communication. If Fuel Georgia definitively knows or, in its sole determination, believes a third-party has undertaken responsibility to pay the Customer's bill (a "Third-Party Payor"), Fuel Georgia will also deliver the Notice of Disconnection to the Third-Party Payor. A Notice of Disconnection will include the following:

- The Disconnection Date;
- The amount due and the reason for the proposed disconnection;
- Local and toll-free telephone numbers that the affected Customer may call for information about the proposed disconnection;
- A list of authorized pay stations in the state, or a local or toll-free number for information on pay stations in the state, where a cash payment can be processed for immediate posting to the Customer's account within one (1) business day;
- The procedure for preventing disconnection of service, including one wherein there may exist a medical emergency, and notification of the availability of a payment arrangement under the seasonal restrictions;
- Information concerning any programs known to Fuel Georgia which might assist the Customer in paying the past-due bill including the division name and telephone number for information regarding heating assistance administered by the Georgia Department of Human Services ;
- A statement that the Customer is entitled to a least one (1) reasonable payment arrangement in writing prior to disconnection, unless the Customer failed to honor a previous payment arrangement. Such statement will also state that the Customer must contact Fuel Georgia in order to receive such payment arrangement, and a local or toll-free number for the purpose of establishing such payment arrangement; and
- A statement that low-income Residential Customers may transfer to the Regulated Provider of Natural Gas without termination of service.

A Customer's service may only be disconnected for one (1) or more of the following reasons:

- The Customer requests disconnection;
- Continued service to the Customer constitutes an immediate hazard to persons or property;
- An order of the Georgia Public Service Commission, any court, or any other authorized public agency requires disconnection; or
- A bill for service is not paid at least forty-five (45) days after the date of the bill, provided that the bill was (1) sent to the Customer in a timely manner; (2) rendered in compliance with O.C.G.A. §§ 46-4-158.1, 46-4-158.2 and 46-4-160 and Commission Rule 515-7-6-.01, *et seq.*; (3) not for service to a previous occupant of the premise served; (4) not for the purchase of merchandise, appliances, or a non-gas utility; and (5) not for service rendered at a different metering point, unless the bill for service rendered at that different metering point was a final bill from Fuel Georgia and remained unpaid at least forty-five (45) days from the date of the bill.

Other limitations on disconnection apply and are detailed in Fuel Georgia's Terms and Conditions of Service, including, but not limited to, limitations related to a Residential Customer with a serious illness, and/or seasonal limitations.

Fuel Georgia will not prevent a Customer from obtaining distribution and commodity sales service from another Marketer or the Regulated Provider of Natural Gas. Fuel Georgia will make a good-faith effort to contact a Customer by phone both two (2) days and one (1) day prior to the proposed disconnection date.

Proposed disconnection dates will only be on normal business days, excluding Fridays. Actual disconnections will be performed by AGLC.

Reconnection Policy and Fee.

If your gas service is disconnected for nonpayment, before service with Fuel Georgia is restored, you will be required to pay (1) all past due amounts and a Fuel Georgia reconnection fee; (2) any and all AGLC charges associated with disconnection and reconnection ; and (3) a security deposit equal to, but not to exceed, the maximum security deposit regardless of the Customer's credit score and/or creditworthiness (i.e., one hundred and fifty dollars ($150.00) for a Residential Customer; twenty percent (20%) of the estimated annual bill for a Non-Residential Retail Customer; and as determined by Fuel Georgia for any other Customer). The actual reconnection of disconnected meters is solely the responsibility of AGLC. Fuel Georgia will notify AGLC when sufficient payment has been made to reconnect the service. Such notice will usually be transmitted to AGLC the same day the payment is posted, but, in any case, not later than the next business day. Fuel Georgia is not responsible for, nor can it control, the length of time AGLC takes to reconnect natural gas service. *Any AGLC charge(s) or fee(s) for or related to reconnection will be passed through to the Customer.*

Extension of Credit.

Fuel Georgia may deviate from its policy on disconnection for delinquent bills only when Fuel Georgia, in its sole discretion, determines one (1) or more of the following conditions exist(s): (1) Fuel Georgia's ability to effectuate full and final collection of the bill will not be impaired by: (a) extension of credit for a fixed time; or (b) arrangement for installment payment of the bill; (2) the Customer involved establishes to the satisfaction of Fuel Georgia that the Customer's failure to pay the bill has resulted, wholly or in part, from some mistake made by Fuel Georgia for which the Customer was not responsible; (3) disconnection of service might pose immediate danger to the Customer or a member of the Customer's household due to illness ; (4) the Customer has maintained a high credit rating with Fuel Georgia and the risk involved in extending the credit will not jeopardize Fuel Georgia's ability to effectuate full and final collection of the bill; or (5) enforcement of the policy will otherwise constitute an undue hardship in relation to the amount of the delinquent bill.

Late Fees.

An account that remains unpaid after the due date will have a late fee of ten dollars ($10.00) or one and a half percent (1.5%) of the past due balance , whichever is greater, added to the account balance. A late fee shall not apply to a Customer's account if the past due balance is less than thirty dollars ($30.00).

Collection Fees.

An account that has a previous unpaid balance that remains unpaid as of the Disconnect Date listed on the Notice of Disconnection will be disconnected. Any unpaid account (in Fuel Georgia's sole discretion) may be subject to collection, by collection agency(ies) and/or attorney(s) of Fuel Georgia, which agency(ies) and/or attorney(s) shall have full authority to make demands and settle claims on behalf of Fuel Georgia.. *Any charge(s) and/or fee(s) associated with an unpaid balance, reconnection, and/or collection shall be the responsibility of, and passed through to, the Customer. Said charges and fees which shall be the responsibility of, and passed through to, the Customer may include, but are not limited to court costs and expenses, attorneys' fees, collection fees charged by said collection agency(ies), and AGLC charge(s).*

Returned Payment Fees.

If a Customer's account is not delinquent and the Customer's payment is returned unpaid by the issuing financial institution for any reason (other than a reason for which Fuel Georgia is at fault), then: (1) Fuel Georgia will notify the Customer and allow the Customer ten (10) business days to re-remit payment; and (2) for each returned payment, a charge of twenty-five dollars ($25.00) will be added to the Customer's account to cover the additional cost involved in processing the returned payment.

If a Customer's account is delinquent and the Customer's payment is returned unpaid by the issuing financial institution for any reason (other than a reason for which Fuel Georgia is at fault), then: (1) the account may be subject to collections; and (2) for each returned payment, a charge of twenty-five dollars ($25.00) will be added to the

Customer's account to cover the additional cost involved in processing the returned payment.

A delinquent account for which a payment is returned will be disconnected, pursuant to Fuel Georgia's disconnection policy, if the delinquent balance and the twenty-five dollars ($25.00) returned payment charge are not paid in full with cash, money order, or certified funds.

If a Customer's account, regardless of whether it is delinquent, is the subject of one (1) or more payments returned unpaid by the issuing financial institution for any reason (other than for which Fuel Georgia is at fault) in any twelve (12) month period, Fuel Georgia may not accept payments of that type (e.g., credit card, check, or debit card payments) for that customer's account(s) for a twelve (12) month period beginning on the date the payment is returned.

If a Customer's account has been issued a Notice of Disconnection and the Customer pays the amount due within fifteen (15) days after that notice, but subsequently the payment is returned unpaid by the issuing financial institution, then the Customer's account having remained unpaid shall be subject to immediate disconnection or disconnection upon the fifteenth (15th) day after that notice, whichever is later.

Cancellation Fees.

Should a Customer cancel an Agreement or Contract (other than a month-to-month agreement) prior to the expiration date of the same, the Customer shall be responsible for all charges AGLC passes through to Fuel Georgia, any and all of Fuel Georgia's natural gas that AGLC delivers to the Customer, and an early cancellation fee of two hundred dollars ($200.00) (unless waived in the sole discretion of Fuel Georgia). The early cancellation fee will not be charged to a Customer who is a low income Residential Customer seeking service for the first time from the Regulated Provider of Natural Gas.

Budget/Levelized Billing.

Fuel Georgia, in its sole discretion, may offer to Residential Customers a budget/levelized bill payment method. Often called levelized billing, a budget bill is the average of your bills over the prior twelve (12) months or an estimate thereof. It brings your highest bills down and your lowest bills up to nearly the same amount each month.

HOW TO CONTACT FUEL GEORGIA:

Hours
Weekdays,
8 A.M. to 5 P.M. EST

Office Location

923 S. Mulberry Street
Jackson, Georgia 30233

Internet*
https://www.fuelgeorgia.com

Email*
info@fuelgeorgia.com

Phone Number*
(678) 774-6010

Toll Free Phone Number*

1 (833) 903-FUEL (3835)
Foreign Language Interpretation Available

Mail (*Bill Payments Only*):

Fuel Georgia
c/o Meridian
P.O. Box 530812
Atlanta, GA 30353-0812

Emergencies:

Atlanta Gas Light
24 Hours per Day, 7 Days a Week,365 Days per Year
(770) 907-4231
(Toll Free) 1 (877) 427-4321

Mail (All Other Mail):*

Fuel Georgia
923 S. Mulberry Street
Jackson, Georgia 30233

Regarding Gas Leaks and

*This contact information may be used to rescind an agreement (within the applicable timeframe), cancel or terminate service, express concerns or complaints, make payments, or sign up for service.

You have the right, if you are not satisfied with Fuel Georgia's response to your inquiry, to contact the following agency:

Georgia Public Service Commission

Attn: Consumer Affairs
244 Washington Street, S.W.
Atlanta, Georgia 30334-9052
(inside Metro Atlanta) (404) 656-4501
Toll-free in Georgia (outside Metro Atlanta) 1 (800) 282-5813
Fax: (404) 656-2341
https://www.psc.ga.gov
gapsc@psc.ga.gov